

Quality and Environment Policy

INSIGNIA SHIPPING, is a company dedicated to the Consignment of Ships, Charters, Project Cargo and other services related to Shipping and Port Services. INSIGNIA SHIPPING has considered quality in its activities and respect for the environment as strategic and primary factors to maintain a high level in the provision of its services.

Our main purpose is to achieve the full satisfaction of our customers by meeting their expectations, service after service, at the best cost and causing the least possible environmental impact. This business strategy will allow us to increase our position in the market day by day and differentiate ourselves from the rest of our competitors. This constitutes the management philosophy that will lead us to increase our prestige and to achieve this, we base our strategy on:

- Provide solutions tailored to the needs of our customers using the most environmentally friendly and economically viable technologies.
- A quality and environmental management system based on the UNE-EN-ISO 9001 and UNE-EN-ISO 14001 standards that facilitates a job well done, day after day, and the constant improvement of the service in a respectful way with the environment.
- Compliance with applicable environmental legislation and regulations.
- The establishment of objectives for continuous improvement of the quality of our services and environmental performance consistent with nature and the environmental impacts caused by our activities and with this policy, which will be reviewed annually by the Management.

This policy must be understood and assumed by all INSIGNIA SHIPPING staff and its collaborators. In addition, it will be available to anyone who shows interest in it.

The Management undertakes to ensure its application and to periodically review its content, adjusting it to the nature of the activities and their environmental impacts, as well as to the general strategy of the organization.

- The prevention and reduction of the environmental impacts of our activities, such as noise or waste production, as an integral part of our daily work, through an optimization of the consumption of natural resources (water, paper, electricity, etc.).
- The promotion of training and awareness aimed at raising awareness and making all staff responsible for quality, customer satisfaction and environmental protection.

Madrid, 16 June 2020

Javier Ferrer-Muñoz-Seca
President